



YOUR OPINION COUNTS HOW ARE WE DOING?

N Since you are on our mailing list, you have received written assistance material, attended a workshop and/or received on-site assistance in your shop from the NEEATeam (New England Environmental Assistance Team). Please take a moment to give us your opinion on ***Auto-related assistance provided you by the NEEATeam***, in order to be able to show that our assistance efforts result in improvements your shops and there by creating improvements to the environment. Without feedback showing that assistance works, it is likely that our funding of assistance programs will be shifted into more traditional enforcement programs. Your feedback will help us produce better outreach products and services and demonstrate a continued need for assistance that results in environmental protection and improvement.

1. Which of the following best describes your facility?

- " Auto Body Shop
- " Vocational School/Auto Program
- " Auto Repair Shop
- " Other (Please specify.) _____

2. What type of assistance did the NEEATeam provide you? (CHECK ALL THAT APPLY.)

- " Liquids Management Workshop
- " Details Fact Sheets (On CFCs and USTs)
- " CRASH Course Workshop
- " Auto Air Conditioning and Technology Fair
- " On-site assistance Visit/Walk-through
- " Partners for Change Recognition Program
- " Other (Please specify.) _____

3. What prompted you to seek assistance? (CHECK ALL THAT APPLY)

- " To find out if a specific environmental regulation applies to my facility
- " General information about regulations
- " Need help filling out a permit application form.
- " To identify ways to change status from regulated to unregulated business.
- " To learn about pollution prevention opportunities.
- " Other (Please specify.) _____

4. Has the assistance provided helped you understand what to do to comply with environmental regulations (Examples: A/C Refrigeration, Waste Management, UST Regulations, etc.)?

" Yes " Somewhat " No

5. Have you taken action to comply with environmental regulations as a result of the assistance provided?

" Yes " Somewhat " No

Here are some changes I've made in my shop. (PLEASE CHECK ALL THAT APPLY.)

- " I now regularly assess my shop using a compliance checklist.
- " I checked and / or corrected my floor drain connections.
- " I now pay more attention to how I store my hazardous materials and waste and I make corrections regularly (i.e., label drums, designate a waste storage area, keep flammables in an appropriate locker which is vented and grounded, etc.)
- " I now use only low-VOC paints and I get regular training on appropriate use from my paint vendor.
- " I have made modifications to my paint booth to ensure that it meets code requirements.
- " I started an employee training program.
- " I was recently connected to my municipal sewer system.
- " Other - I made the following change(s) to my facility (Example: I put in a new ventilation system.)

6. Has the assistance provided helped you learn about "pollution prevention" techniques for achieving or going beyond compliance (Examples: Industrial Laundry

Service, Reusable Absorbent Pads, Antifreeze Recycling, etc.) ?

" Yes " Somewhat " No

7. Do you intend to test or adopt a Pollution Prevention practice or technology as a result of the assistance provided?

" Yes " No

Here are some Pollution Prevention options I've tested/adopted in my shop.

- " A / C Refrigeration Recovery / Recycling
- " Changed my parts cleaner from solvent to aqueous cleaners.
- " Antifreeze Recycling
- " Oil Filter Recycling
- " I now use a laundry service and / or reusable pads.
- " Used Oil Recycling

8. If you weren't able to make changes in your shop, please tell us why:

- " Financial (I couldn't get funding.)
- " Time (I have none!)
- " I don't know where to start. I need more help from the NEEATeam.
- " I don't think I need to change anything.

9. If you are proud of the work you have accomplished in keeping your shop environmentally safe and would like to be identified as an EPA case study, we would like to highlight your successes in trade journals and other written materials.

Please fill in the space below to be considered for an EPA case study.

Name: _____

Address: _____

Phone No.: _____

10. What would you like to see more of from the NEEATeam?

" More written material on compliance topics, specifically:

" More written material on Pollution Prevention topics, specifically:

" Other written material (i.e., Financing P2, Environmental Management Services, etc.) specifically:

" More workshops, specifically:

" More on-site visits (Our visits are done on a voluntary basis. They are informal and can be done in a short period of time.)

Thank you for your input!

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EPA Region I

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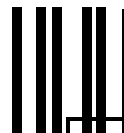
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